

# DCUSA SIG Meeting Minutes

<b>Meeting Name</b>	DCUSA Standing Issues Group (SIG)
<b>Meeting Number</b>	066
<b>Date</b>	30 January 2015
<b>Time</b>	10:00
<b>Location</b>	Webinar

<b>Attendee</b>	<b>Company</b>
Richard Vernon [RV] (Chair)	Npower
Andrew Monks [AM] (part-meeting)	SSE
Alex Greetham [AG]	UK Power Networks
Chris Allanson [CA]	Northern Powergrid
Emslie Law [EL] (part-meeting)	SSE
Helen Fosberry [HF]	E.ON Energy
Lesley Ferrando [LF]	Ofgem
Paul Smith [PS]	Power Data Associates
Peter Morgan [PM]	DECC
Richard Ellis [RE]	WPD
Sue Calvert [SC]	Northern Powergrid
Tony Savka [TS]	ENWL
Katherine Rushton [KR] (Secretariat)	Electralink

<b>Apologies</b>	<b>Company</b>
Maria Hesketh	Scottish Power
Matthew Hays Stimson	UK Power Networks
Paul Sakar	EDF Energy

## AGENDA ITEMS

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## 1 ADMINISTRATION

- 1.1 The minutes of the last meeting was approved without amendment.
- 1.2 The group reviewed the open actions. Updates on all actions are set out in Appendix A.

## 2 FEEDBACK FROM THE DCUSA PANEL

- 2.1 The Secretariat gave an update from the 103 DCUSA Panel meeting.
- 2.2 Members noted that the DCUSA Panel reviewed the '*Suppliers Rights And Obligations In The Case Of Gas Or Electricity Theft*' Ofgem report and agreed to add the subject to the monitoring log. The DCUSA Panel will reconsider this topic once the outcome of the Energy UK letter to Ofgem on Supplier rights is known.

## 3 DIF 042 REQUEST FOR INFORMATION (RFI) COLLATED RESPONSES

- 3.1 Members considered the email from Matthew Hays Stimson circulated prior to the meeting.
- 3.2 Members discussed the potential numbers of cases there are where customers share a single end controlling cut-out. It is likely that the issue is a legacy one with significant numbers of cases expected to occur in clumps due to housing or network design at the time. It was noted that in response to Question 3 of the RFI, four DNOs are actively looking into removing shared fuse arrangements.
- 3.3 An attendee raised the question of how this fits into the priority services registers. It was mentioned that Suppliers could be identified but the fuse/connection arrangement may not be known, or the arrangement between neighbours. Meter Operators (MOPs) usually talk to customers beforehand.
- 3.4 During the mass roll out of smart meters, members agreed that a better resolution is needed, and that the volumes of affected sites would not be known until meters have been installed, which is likely to be 2016. A member highlighted that it would be helpful to seek the opinion of two Suppliers and two MOPs as to their preferred way of working in this situation and what the current business as usual approach is if a MOP encounters this situation at present. A member also mentioned that it would be useful to monitor a similar change that is being considered at the Issue Resolution Expert Group (IREG), and to seek the advice of Energy UK and the Energy Networks Association (ENA).
- 3.5 Members agreed that the next step would be to seek legal advice from a customer service / smooth rollout perspective.

### ACTION 066/01: RV

- 3.6 Members agreed that it would be useful to know what work the Service Termination Issues Group (STIG) has done in the area of shared fuses and if there is an update to be considered.

### ACTION 066/02: CA

## 4 DIF 045 'REPLICATING TIME SWITCHING AND LOAD SWITCHING IN THE SMART ROLL-OUT'

- 4.1 The proposer of DIF 045 '*Replicating Time Switching And Load Switching In The Smart Roll-out*' explained that when an Economy 7 customer switches from one Supplier to another there

maybe issues in ensuring that the customer's heating system still works in a smart world. There has been an assumption that this would not be an issue in Change of Supplier situations in the smart world, and that it is known by old and new Suppliers what is on site, and thus it has been a low priority for DNOs. Guidance is needed for Change of Supplier situations in a smart world.

- 4.2 The proposer was not sure if DCUSA was the right code to raise the issue, and had considered other codes that covered facets of this topic. This issue is not addressed comprehensively in one code or another and is instead scattered across several codes, as detailed in the paper presented to the SIG. An attendee mentioned that group code relationships in the teleswitch use agreement were not covered in the paper. Members agreed to add the group code relationship to the 'DIF 45 Draft Discussion Paper.

#### **ACTION 066/03: CA**

- 4.3 An attendee mentioned that the key question is how to replicate the group code going forward and how to allocate MPANs to group codes going forward as neither currently exists in a smart world.
- 4.4 Members agreed that the DCUSA is probably not the best place to discuss the issue, and Elexon's Market Domain Data (MDD) maybe more appropriate.

### **5 DIF 046 'PROVISION OF SERVICE TERMINATION EQUIPMENT INFORMATION TO DISTRIBUTORS'**

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- 5.1 The proposer of 'DIF 046 'Provision of Service Termination Equipment Information to Distributors' advised that one thing to consider is that a similar Data Transfer Catalogue (DTC) change is being considered through the IREG.
- 5.2 Members agreed that the two changes can be progressed concurrently. The proposer has the option to raise the change with the DCUSA Panel for them to consider the change on its own merit, with the aim of progressing the change to a Working Group. The Working Group can consider the issue of the timing of the implementation of the proposed changes and it may be the case that a member of the Working Group is also a member of IREG and can co-ordinate the implementation of changes in both Codes. Alternatively, the proposer has the option to discuss the change at the next DCUSA SIG meeting in February.

#### **ACTION 066/04: RE**

- 5.3 Members noted that Graham Smith will attend the next DCUSA SIG meeting on the 27 February 2015.

### **6 ISSUES LOG**

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- 6.1 The DCUSA SIG reviewed the DCUSA Issues log and noted that:
- DIF 044 and 045 was discussed at this meeting and the Issues log was updated accordingly; and
  - DIF 038 was closed.

### **7 ANY OTHER BUSINESS**

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- 7.1 There were no items of any other business.

### **8 NEXT MEETING AGENDA ITEMS**

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- 8.1 The DCUSA SIG agreed to consider the following agenda items at its next meeting on the 27 February 2015.

- DIF 045: The Governance Arrangements

## 9 **NEXT MEETING – 27 FEBRUARY 2015**

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- 9.1 The next DCUSA SIG meeting will take place at 10:00 on 27 February 2015.

## APPENDIX A: SUMMARY OF ACTIONS

### NEW AND OPEN ACTIONS

Action Ref.	Action	Owner	Update
052/06	Draft an e-mail on the incomplete rota disconnection data and circulate to DCUSA SIG members and the DCUSA Contract Managers	Julia Haughey	<a href="#">On-going.</a> Julia Haughey has advised that she will be following up on the incomplete rota disconnection data issue. The SIG agreed to issue an e-mail requesting a rough timescale on the expected progression of this issue. Tony Savka agreed to contact Julia Haughey to request an update on this action. <a href="#">Tony Savka has contacted Julia and has received no response to date.</a>
061/01	Members agreed that a letter should be sent to DECC with a firm proposal to set up a meeting with the heads of the organisations of Ofgem, HSE and DECC.	Martyn Allen	<a href="#">On-going.</a> The Chair agreed to contact <a href="#">Martyn Allen</a> .
061/03	LF agreed to discuss the issue highlighted by Housekeeping Amendment no. 65 internally at Ofgem in order to provide suggestions on the best way forward for the issue at this stage.	Lesley Ferrando	<a href="#">On-going.</a> LF advised that Ofgem had been internally debating the issue of the Green Deal licence drafting and the definition error identified by a DCUSA SIG member. LF suggested that Ofgem will need to interact with DECC in order to see if the definition can be changed. <a href="#">LF is still working on this but it has been challenging to find out the right people to talk to. LF is hoping to update at the next meeting.</a>
062/01	MHS agreed to draft a housekeeping CP based on DIF 043 to clarify what is covered by the Distributor and the requirements of licence condition 12.9 (a).	Matthew Hays Stimson	<a href="#">On-going.</a> This change will be raised once the licence has changed.
062/02	The proposer agreed to draft a CP based on DIF 041 and the preferred Option 1 identified in the responses to the RFI.	Matthew Hays Stimson	<a href="#">On-going.</a>

066/01	Discuss with Matthew Hays Stimson a request for independent legal advice from a customer service/ smooth rollout perspective.	Richard Vernon	<a href="#">Next Meeting.</a>
066/02	Contact the Chair of the Service Terminations Issues Group to find out what work has been done in the area of shared fuses.	Chris Allanson	<a href="#">Next Meeting.</a>
066/03	Amend the 'DIF 45 Draft Discussion Paper v0.1' to include the group code relationship.	Chris Allanson	<a href="#">Next Meeting.</a>
066/04	Raise the change at the DCUSA Panel or at the February SIG meeting.	Richard Ellis	<a href="#">Next Meeting.</a>

#### ACTIONS AGREED CLOSED AT THE MEETING

Action Ref.	Action	Owner	Update
054/04	Locate the bilateral connection agreements between the DNO and NETSO.	Alex Haffner	<a href="#">30 January 2015: Closed.</a> Alex Haffner advised that he was unable to make further progress at this time and requested for this issue to be held on the DCUSA SIG log. The SIG agreed to issue an e-mail requesting a rough timescale on the expected progression of this issue. The secretariat agreed to send an e-mail to Alex Haffner to advise that if no response is received that the DCUSA SIG will consider that DIF 038 may be closed until such time as National Grid is in a position to re-raise and it and progress the issue further. <a href="#">Alex Haffner agreed to close DIF 038 until National Grid had further time to progress the issue.</a>
064/02	Contact the DCUSA Contract Managers for Scottish Power and Western Power Distribution and request a response to the DIF 042 RFI	ElectraLink	<a href="#">30 January 2015: Closed.</a> Members noted that Western Power Distribution have responded to the RFI. The DCUSA SIG have agreed to provide Scottish

			Power with a further month to respond to the DIF 042 RFI. <a href="#">Scottish Power provided their response to the DIF 042 RFI which was discussed at this meeting.</a>
065/01	AG agreed to request for the DIF 042 proposer to provide an update on the ENA shared fuses and neutrals teleconference to the DCUSA SIG.	Alex Greetham	<a href="#">30 January 2015: Closed</a>
065/02	Investigate the governance arrangements of the codes (MRA, BSC, DCUSA or the smart metering programme) and determine if there is a particular governance arrangement that DIF 045 would best sit under.	Chris Allanson	<a href="#">30 January 2015: Closed</a>
065/03	Draft a paper on the issues highlighted by DIF 045 which may eventually feed in to a DIF 045 RFI.	All	<a href="#">30 January 2015: Closed</a>
065/04	Invite the DCP 204 Working Group to attend its next meeting on the 30 January 2015.	ElectraLink	<a href="#">23 January 2015. Closed.</a>
065/05	Draft a paper to highlight the Supplier's discussions on the July Ofgem Open Letter to the DCUSA Panel.	Richard Vernon and ElectraLink	<a href="#">10 January 2015. Closed</a>
065/06	Circulate the updated public facing Theft of Energy CoP to the SPAA ToG Working Group for their consideration.	ElectraLink	<a href="#">30 January 2015: Closed</a>